

# Applying for Disaster Unemployment Assistance



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## What is Disaster Unemployment Assistance?

Disaster Unemployment Assistance provides temporary financial assistance to individuals whose employment has been either lost or interrupted as a direct result of a major disaster.

## Eligibility Requirements

You may be eligible for Disaster Unemployment Assistance if, as a direct result of the disaster, you:

- Became unemployed.
- Are unable to reach your place of employment.
- Cannot work due to an injury.
- Were scheduled to begin work but no longer have a job.
- Have become the primary provider due to the death of the head of household.

The following information is required when filing:

- Social Security Number or, for non-U.S. citizens, Alien registration number.
- Name and address of the employer affected by the disaster.
- If self-employed, proof of self-employment, including, but not limited to:
  - State or federal tax returns
  - Financial statements
  - Bank records of accounts or 1099 Forms

**Reminder:** Individuals must file for state Reemployment Assistance benefits before filing for Disaster Unemployment Assistance. During the application process, claimants will be asked whether they have been impacted by the disaster. Each claim will then be reviewed and determined for eligibility. Claimants who are determined ineligible, or whose state Reemployment Assistance benefits have been exhausted, will then be prompted to file a Disaster Unemployment Assistance application in their Reemployment Assistance account.

## How to Apply for Disaster Unemployment Assistance

**When to Apply:** Individuals have until **October 2, 2023**, to apply for Disaster Unemployment Assistance benefits for Hurricane Idalia.

### To Apply Online:

1. Go to [CONNECT.MyFlorida.com](https://CONNECT.MyFlorida.com).
2. Select "Sign up now" if you have not accessed the System since before September 2021.
3. Follow the steps to complete the application.

### To Apply by Telephone:

- Call **1-800-385-3920** to file a claim for DUA.
- Representatives are available Monday through Friday, 7:30 a.m. – 6:30 p.m. Eastern Time.
- For general information about Reemployment Assistance or claim-specific questions call **1-833-FL-APPLY (1-833-352-7759)**.

Disaster unemployment assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call Federal Emergency Management Agency toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585. (Updated: 10/2022)



# HOW TO FILE FOR Disaster Unemployment Assistance (DUA)

Visit:

[CONNECT.MYFLORIDA.COM](https://connect.myflorida.com)

Or Call:

Florida's Disaster  
Unemployment Assistance  
Customer Service Center



# 1-800-385-3920



**REPRESENTATIVES ARE AVAILABLE  
Monday through Friday**

**7:30 a.m. – 6:30 p.m. EST  
(6:30 a.m. – 5:30 p.m. CST)**

An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this website may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

(01/2023)

